

## Buena Vista County Public Health & Home Care

## Now accepting applications for the position of

# **Office Clerk**

Are you a friendly and organized professional looking to make a difference in Public Health? Join our team as an Office Clerk, where you'll play a crucial role in supporting the front desk operations of our agency. You'll be the first point of contact for customers and patients, ensuring they receive a warm welcome and excellent service.

### **Key Responsibilities:**

- Greet and assist customers and patients with a positive and friendly demeanor.
- Answer and route phone calls efficiently.
- Manage public health scheduling and billing with precision and timeliness.
- Maintain a clean and welcoming work environment.

#### What We Offer:

- A supportive and collaborative team environment.
- Opportunities for professional development and growth.
- The chance to make a meaningful impact on public health in our community.

#### **Ideal Candidates:**

- Professional and courteous with excellent communication skills.
- Detail-oriented and able to manage multiple tasks efficiently.
- Committed to maintaining a high standard of service and cleanliness.
- Proficient in software programs and familiar with electronic health record systems.

Employees must have a valid drivers' license. A copy of the job description can be accessed by contacting the agency administrator listed below.

Applications can be accessed at www.bvcountyiowa.com or at the Public Health Office.

Applications will be accepted through **July 17, 2025**. Please send or bring your completed application and cover letter/resume to:

Buena Vista County Public Health
1709 East Richland
PO Box 663
Storm Lake, Iowa 50588
gotto@bvcountyiowa.com
www.bvcountyiowa.com